

Operating instructions

(en)

tiptel Ergophone 6040



tiptel

Please note!

For safety reasons, the battery switches off before it is totally discharged. If you have not used the telephone for a long time, wait up to 5 minutes after you have plugged the charger in. This will switch the battery back on and the charging process will start.

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Safety information

- Only use the telephone at locations where calling is allowed. As a rule, use of mobile phones is prohibited in hospitals, aircraft and at filling stations.
- Do not open the device yourself, and do not attempt repairs on your own. Repairs may only be performed by qualified specialists.
- Do not expose the telephone to smoke, chemicals, humidity, dust or excessive heat (direct sunlight).
- Keep the telephone and accessories away from children.
- This telephone's speaker can be set very loud. Check volume before use to avoid damaging your hearing.
- While driving, use this telephone only with an approved hands-free set. Observe specific national legislation governing use of mobile telephones.
- If applicable, keep a 20 cm distance between the telephone and any implanted pacemaker. Immediately switch off the telephone if you feel or suspect any impairment.
- Use only the provided power supply unit, and no other.
- Use only original accessories and batteries.
- The telephone is not water-tight. Avoid contact with liquids.
- In case of emergency, do not rely exclusively on your mobile telephone's emergency call function. For technical reasons, an emergency connexion cannot always be guaranteed.
- Dispose of the device and the battery according to environmental guidelines. Your local waste disposal provider offers collection points for electronic waste. Do not dispose of the device and the battery in household rubbish or in a fire.
- Please dispose of packaging materials according to local regulations.

Bringing into service

Check packing contents

Included in the scope of delivery:

- tiptel Ergophone 6040 mobile phone
- Power supply unit
- Charger
- Li-Ion 3.7 V/800mAh battery pack
- Headset
- User guide

Installing the SIM card and battery

Before the telephone is first used, the SIM card and battery need to be installed.

The SIM card is not provided with the device. Your service provider will provide one. Handle the SIM card with care and avoid touching its contacts.



To insert the SIM card and the battery, the casing cover at the back of the device must be removed. To do this, press on the point indicated in white in the picture with your thumbs, and then push the cover downwards.



Push the SIM card into the SIM card bracket, as shown. The SIM card is pushed, with the card's contacts underneath, between the telephone's contacts and the metal retaining

clip. The hollow in the casing must be in the same direction as the SIM card. The SIM card must fit precisely into the hollow.





The battery is then inserted. The three contacts on the battery must point to the three contact pins on the telephone on the top left beneath the SOS button.


The battery is initially placed on the top, on the contacts, with the hollow in the battery engaging with the guide on the casing. The battery is then pressed down from above into the hollow in the telephone.

Then replace the casing cover and press it till it clicks into place.

Switching on the telephone

Press the hang up button  (with the red telephone receiver) for 3–5 seconds until the display lights up.

The first time the telephone is switched on, you will be asked which language you prefer. Select “English” here and then press the dial key  (with the green telephone receiver).





You will then be prompted (if it has been enabled) to enter your SIM card PIN (personal identification number). You will find this four digit number in the documentation for your SIM card. Use the keypad to enter the four numbers, and then press the dial key .


Note: You can change your SIM card PIN using the telephone settings, and you can also disable the PIN prompt given when the telephone is switched on.


The telephone is now ready to be used.


Setting the time and date


After the telephone has been switched on for the first time (and after removing the battery), the time and date need to be set.

To do this, press the  key, then use the  key in the main menu to select the "Settings" entry, and then press the dial key . In the Settings menu, select "Phone settings" and press the dial key  again.

Then, in the Phone Settings menu, select the "Time and Date" entry, and press the dial key  again.

The time appears in the HH:MM (hours:minutes) format, and the hours item is currently selected. Use the number keys to enter the current hour. The minutes item is then selected. Use the number keys to enter the current minutes. So, to set the time to 13:06, you would need to first enter 13 and then 06. Then press the  key to enter the date.

Use the number keys to enter the current date in the YYYY:MM:DD format, i.e. first the year (four digits), then the month and then the day (both two digits). So, for the 23rd August 2011, you would first have to enter 2011, then 08, and then 23. Confirm your entries with the hang up key .

Then press the hang up key  several times until the telephone is back to its base status. The correct time and date should now be shown in the display.

Charging the battery

Your telephone is delivered with a charger and the corresponding power supply unit. Insert the small connector on the power supply unit into the jack at the rear of the charger, then connect the power supply unit to the wall socket.

Put the telephone in the charger. The battery will now be charged. The right-hand bar segment in the charge status display will flash on and off in the display while it is charging. As soon as it is fully charged, all the segments in the display will be filled in. The charge status display will no longer be flashing.

Note: Instead of charging via the charger, the power supply plug can also be connected directly to the jack on the underside of the telephone. The battery can also be charged via a computer USB jack.

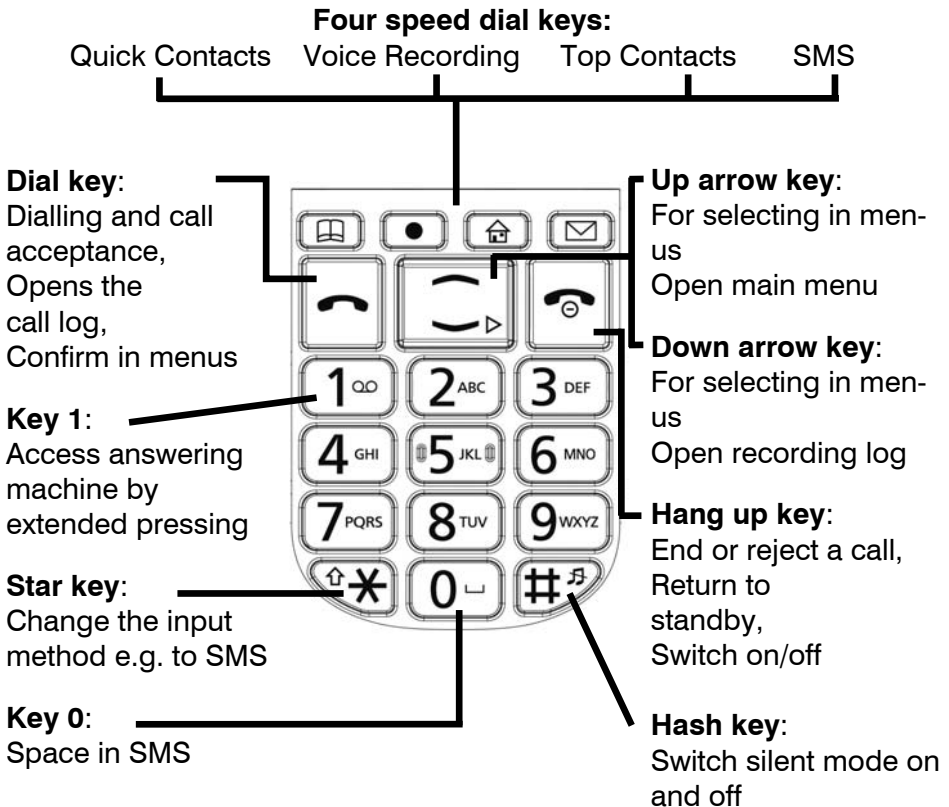
Before initial operation, completely charge the battery. To preserve the battery, thereafter only place the telephone in the charger once the battery is almost empty (when only 1-2 bars in the charge status display are filled in).

Depending on the duration of your phone calls, you will usually need to recharge the battery about once a week. Over time, battery performance diminishes. If you notice after a time that you have to recharge your telephone more frequently, replace the battery.

Telephone controls

The telephone has controls and connections on the front and back, left and right, and top and bottom.

Controls on the front



Controls on the rear



The emergency call (SOS) button is here.

The emergency call function is triggered if this is pressed for about 3 seconds. You'll find a description of this function in the "Emergency Call" chapter.

Controls on the left



Here is a rocker switch marked with + and -. It allows you to control the volume while calling. It also adjusts the volume of the integrated radio.

Beneath it there is a switch for turning the integrated radio on and off.

Controls on the right



Here there are two sliding switches and the socket for plugging the headset in (3.5 mm pin). A headset comes supplied. The upper sliding switch switches the integrated torch on the top on and off.

The lower sliding switch switches the key lock on and off. If the key lock is enabled, the display will show the appropriate symbol.

Note: Calls can be taken with the dial key when the key lock is switched on.

Features on the top



The integrated torch is on the top. The upper sliding switch on the right-hand side is used to switch it on and off.












Features on the bottom



On the bottom, on the right and left, you will find the contacts for the charger and, between them, the mini-USB jack for charging the battery using the power unit supplied or a computer. Here, too, on the left, adjacent to the USB jack, there is another socket for connecting a Nokia-compatible charger and, to the right of this, the microphone.


Symbols on the display

As well as the name of the mobile phone provider, the date and the time, the display always shows the strength of the mobile network signal and the battery charge status. The other symbols shown only appear depending on the situation.

Symbol	Description
	Indicates wireless network strength.
	Battery charge status.
	Key block switched on
	New unread text message(s) (SMS).
	Missed call(s).
	Normal ring mode enabled
	Silent mode enabled.
	Silent mode with vibration enabled
	Muting during a call enabled
	Alarm on.
	Headset connected.

Calling


Accepting calls

When a call comes in, the telephone rings (providing "Silent" is not enabled). The calling number appears in the display. If the caller for that number is saved in the phone book, the name of the caller is displayed instead of the number. The call is accepted by pressing the dial key .

Rejecting calls





If you press the hang up key  when a call comes in, the call is rejected. The caller hears the engaged tone.

Calling with direct dialling

For direct dialling, enter the desired call number with the numeric keys, then press the dial key . The call is made to your desired subscriber.

Note: Don't forget that with mobile networks you must always dial a prefix. If "Speaking keys" is enabled in the settings, the telephone speaks when keys 0-9 are pressed.

Dialling with redial function

If you press the dial key  without first entering a number while the telephone is in standby, the call history is opened. This shows the numbers that you have recently called, from which you have taken calls, and from which you have not accepted incoming calls (see also the "Call history" chapter). With the  and  keys, you can scroll up and down the call log. Press the green dial key  twice to dial the number selected.


Speed dialling




This telephone features speed dial keys on which frequently-dialled numbers can be saved.

When the phone is in standby, these speed dial keys are called up by pressing digits **2-9** for about 2 seconds. The corresponding saved number is then automatically dialled.





Note: To use the speed dial keys, the function needs to be enabled and the speed dial codes entered. Both of these are done via the main menu → Settings → Speed dial settings.



Dialling with the quick phone book key

The tiptel Ergophone 6040 has the  key for opening the quick phone book. When this key is pressed, a list opens with all the contacts saved to the SIM card and the telephone, and showing the number of the contact.

You can use the  and  keys to page through the contacts. Pressing the  key opens the selected contact.




Dialling with top contacts

You can open your top contacts with the  key. When the key is pressed, up to five top contacts are shown with their name and number. You can use the  and  keys to page through the top contacts. Pressing the  key twice opens the selected top contact.

If "<Empty>" appears instead of the name and number, the top contact has not yet been set up. In this case, select "Edit" with the  key. You are then shown the contacts (see chapter "Phonebook"). You press the  key to save the contact selected as a top contact.


Dialling from phonebook



When you press the  key when the telephone is on standby, the main menu opens. If you press the  and then the  key, the phonebook opens and the first entry is displayed.

You can scroll up and down with the arrow keys  and .

If one of the number keys is pressed several times in quick succession, the first entry starting with the corresponding letter is displayed. For example, to display the first entry beginning with "L", the **5** key must be pressed three times in quick succession.



Pressing the  key opens a selection menu, and pressing it again when the "Call" entry is enabled dials the number of the entry that is currently selected.

Note: You cannot just call contacts, but also send them a text message (SMS), and view, edit, delete, copy and move the contact.

Hands-free talking and muting

During a call, you can switch from receiver mode to hands-free mode. You then hear the person you are talking to coming from the large loudspeaker on the back of the device.

If you want to make some enquiry that you do not want the person you are talking to hear, you can switch off the telephone's microphone.

If you press the dial key during a call, a selection menu opens with the items "Loudspeaker", "Mute" and "DTMF". Use the  and  keys to select "Loudspeaker" and enable the hands-free function, or "Mute" to switch the microphone off, and then confirm with the dial key.


Messaging (SMS)


With your telephone, you can receive and send short text messages (SMS).

View SMS received


If you have received a text message (SMS), the display will show this and the telephone's red LED will flash.

Pressing the dial key  shows you the message content.


If, when the SMS is open, you press the dial key , you are given a selection menu from which you can reply to the SMS, view details, call the sender, delete the SMS or save the SMS's sender as a contact.



 If you have not displayed all the newly received SMSs, the symbol shown on the telephone display will show that there are more text messages that you have not yet seen.

Note: If you have not only received texts but calls that you have not taken, you will first need to use the dial key to open the log of new missed calls. Only after you have seen, when you press the dial key again, will the new texts be displayed.

When you press the dial key  when the telephone is on standby, you can only access new texts that you have not yet read. Once you have opened the message, pressing the dial key again when the telephone is on standby will no longer display it.




However, in the telephone's base status, you can press the  key to open its main menu and choose "Messaging" to open your telephone's message centre.

There, in "Inbox", you will see all the text messages that you have received and not deleted. Unread texts are indicated by the symbol , read texts by the symbol .

Writing and sending SMS

Besides replying to an SMS that you have received, you can also compose and send an SMS yourself.

A new SMS can be created using the "Write message" menu item in the main menu → Messaging, but it is quicker to use the SMS key  on the telephone keypad.

Writing SMS text

You use the number keys to write the actual text message. Three to four letters are printed adjacent to the number keys **2** to **9**. If you press the relevant key once, the first letter is displayed, twice in quick succession, the second letter, etc.

So, for the word "Hello", you would need to press the **4** twice, then the **3** twice, then the **5** three times, then the **5** three times and then the **6** three times.

You can use the **1** key to access special characters, such as the full stop, comma and question mark, which are frequently used. Press the **#** key for an overview of all the special characters. To enter a space, press the **0**.




You can change input method with the ***** key. The input method currently selected is displayed in the top left of the display - this is upper case in the factory settings.

You may also select from the input methods "lower case", "numerals" and "smart input" in upper and lower case.

Hint: You can use the main menu → Settings → Phone settings → Pref. input methods to set the input method to be used when writing an SMS.


Smart input

As well as the input methods referred to above, you can also select the "Smart ABC" (upper case) and "Smart abc" (lower case) input methods, whereby the telephone uses your inputs to calculate and propose frequently used words.

With these input methods, you only press the relevant keys once for each letter. So, e.g., to enter "HELLO", you would type **43556**. In a row beneath the SMS text, the telephone shows the word that it has calculated to be the most likely, based on your inputs. If more than one word fits, the most likely is shown first and the other words alongside. You can use the  and  keys to switch between the possible words. The proposed word is copied to the SMS text by entering a space with the **0** key or pressing the dial key .


Hint: If the proposed word is not quite correct, you can change the input method with the **✱** key to make corrections.

Sending SMS

When the SMS text has all been entered, press the dial key  and select "Send to".

You are given a choice by which you can either enter a number manually or add the recipient from your phonebook.

Hint: If you want to send the same SMS to more than one recipient, you can enter more than one number, one after the other, or add them from your contacts. The SMS is then sent to all the selected recipients.

When you have selected the message's recipients, press the dial key  and then select "Send". The message is then sent to the recipient/s.

Apart from Send, the selection menu also enables you to edit or delete a recipient, remove all recipients or save the message as a draft.

Note: If you want to save a message as a draft, it is not sent, but just saved as a draft. You can open the message under Drafts in the SMS menu, change the text again, and then send it.

SMS settings

In the main menu → Messaging you can make settings not only for writing messages but also for your incoming mail and for drafts.

SMS server

This is where you enter the number of your service provider's SMS service. You can enter up to two numbers for sending SMS and enable the profile to be used. You do not usually need to make any set-

tings here, because your service provider's SMS number is automatically taken from the inserted SIM card.

Voicemail server

This is where the number of your service provider for calling the (answering machine) mailbox for your mobile number. This number is dialled if you keep the **1** key pressed down while the telephone is on standby. Your service provider will have given you the number along with the SIM card. If no number has been entered and you keep the **1** key pressed down while the telephone is on standby, the number will be queried and saved in this configuration item.

Common settings

If "Delivery report" is enabled here, a status message will be sent to you by SMS after you have sent the SMS to the recipient. You should not usually enable this function, because these confirmations are often subject to charges and they are not always supported.


Preferred storage

Here you can choose whether text messages are to be saved in the telephone's memory or the SIM card's memory.



Phonebook



The telephone has storage space for up to 100 numbers and names. Additional numbers can be stored on the SIM card.



To open the phonebook, press the  key while on standby. You go to the main menu. There, use the arrow keys to select the "Phonebook" entry, and then press the dial key.

Only in this way will you be able to use all the options described below.

If you only want to dial numbers that have been saved as contacts, you can also use the  key to open your quick contacts, or the  key to open your top contacts.

When the contacts have been opened, the first contact will be displayed. You can page through the contacts with the  and  keys. Above the first contact you can select the "Add new contact" entry. This function can also be accessed via the Options.

If you press a number key more than once on the keypad, the associated letter will appear in the line beneath the contact and, as the contact, the entry which begins with that letter. So, e.g., if you press the **6** key twice, the first contact beginning with "N" will be displayed.

If you press the dial key , the Options open.

Call

Calls the selected contact.



Send text message


Sends a text message (SMS) to the selected contact.

View

Displays the details (name and number) of the selected contact.

Add new contact

Creates a new contact. You are given selection fields for name and number. With the "Name" field, you press the dial key  to enter the name. You enter it in the same way as you write text messages (see above). The numbers can be entered directly. When both fields have been entered, press the dial key . You will then be asked if the entry is to be saved.

To ensure that dialling contacts also works when you are using the telephone on a foreign network, you should enter the numbers in the international format, i.e. including the country code. The number 02102-4280 would thus be entered as +4921024280, with +49 as the country code for Germany first, then the dialling code without the initial nought. For the + sign, press the  key twice in quick succession.

Edit

Here you can change the existing selected contact.

Delete

Deletes the selected contact.

Copy

Copies the selected contact. You will be asked whether you want to copy the contact to the SIM card or the telephone's memory.

Move

Moves the selected contact to the telephone memory if it was stored on the SIM card, or to the SIM card if it was stored in the telephone.

Copy/Move/Delete all contacts

These entries copy, move or delete not just the selected contacts, but all the contacts. These functions are useful, e.g., if you are changing the SIM card. You can then, first, copy all your contacts from the old SIM card to the telephone and then back from the telephone to the new SIM card.

Phonebook settings

This is where you make settings for the contacts.

Preferred storage


Here you specify whether the contacts are to be stored in the telephone or on the SIM card. Storing them on the SIM card is advantageous because the entries are kept if the telephone is changed. Vice-versa, saving them in the telephone is advantageous because the entries are kept if the SIM card is changed.


If you in doubt, you can always use the copy function to copy the entries from the SIM card to the telephone or vice-versa if you are changing your SIM card or the telephone. However, it is important that all the entries are stored in the same place.

Memory status

The memory status shows how many numbers are stored on the SIM card and in the telephone and how many numbers, maximum, can be stored on both media.

Call history




When the telephone is on standby, your attention is drawn to calls that you have not taken by the text "Missed Calls" and the flashing red LED. When the telephone is on standby and you press the dial key , the calls log opens and displays only your missed calls.

If you have already displayed all your missed calls, when the telephone is on standby and you press the dial key , the calls log displays the calls missed, the calls taken and the numbers dialled.



By selecting the main menu and then "Call history", you can display the call logs separated by call type.

Missed calls

When the "Missed calls" menu item is selected and you press the dial key , you get a log of the calls you have missed and you see the last number that tried to reach you. You can page through the log with the  and  keys.

If you press the dial key again, a menu appears in which you can call the caller back, see details about the call, send them a text message (SMS), or delete the call from the calls log.

Dialled calls and received calls

These logs are used in the same way as the missed calls log, except for the fact that the logs display the dialled numbers or the accepted calls.

Other call log functions

With "Delete call logs" you can delete individual call logs or all the logs.

"Call timers" shows the duration of the last call, of all outgoing connections, and all accepted calls, and you can reset the call time meter.

Silent mode

Switches the telephone to silent mode so that you and other people, e.g., during an event, are not disturbed by it ringing.

Note: It is usually better to switch the telephone off rather than put it on silent, as the caller then is then informed by text that your telephone cannot be reached.



You can use the Silent item in the main menu to switch silent mode with and without vibration on and off.

If the telephone is set to silent, the 📞 symbol in the display will indicate this. If it is set to silent with vibration, the 📞 symbol indicates this.

Hint: If, while on standby, you keep the # pressed down, you can switch quickly between "Silent" and normal mode. However, the "Silent and vibrating" function can only be enabled with the "Silent mode" menu.

Recorder

You can use the recorder to record brief voice messages or to record phone calls. E.g., you can quickly record a shopping list, or save a set of directions during a call.



The recorder functionality is accessed via the "Recorder" item in the main menu and, for quick access, you can use the ● key to record and ⏮▶ to play back.

Recording voice notes and phone calls

While the device is on standby, if you press the ● key, the telephone will begin to record a voice note. If you press the ● key during a phone call, the phone call will begin to be recorded.


You can interrupt and continue the recording with the dial key ☎. Pressing the ● key again or pressing the hang up key ☎ ends the recording.

After recording, you can either save it with the dial key ☎ or discard it with the hang up key ☎.

When you are recording, speak loudly and clearly towards the microphone which is on the bottom of the device, next to the charge contact on the right-hand side.

Note: Note that you are legally obliged to get the consent of the person you are talking to before beginning to record a call.

Options after recording

After recording, you can use the dial key  to access the recording options.

New record

Starts a new recording.

Play

Plays back the recording you have just saved. This option is only available after saving a recording.

Append

Restarts the recording and adds it to the file that has just been saved. This option is only available after saving a recording.

Rename

The file name of the saved audio file can be changed here. This option is only available after saving a recording.

Delete

Deletes the audio file that has just been saved. This option is only available after saving a recording.




List

Opens the list of saved recordings.


Settings

Here you can choose whether recordings are to be saved in the "AMR" or "WAV" file format and with lower or higher audio quality. The "WAV" and "High" choice for the audio quality delivers the best result, but also leave you with correspondingly less recording time.

Play back recordings

When you press the  key when the telephone is on standby, the recording list opens. You can use the  and  keys to page between the recordings.

Options in the recording list

Use the dial key  to open the options in the recording list.

Play

Plays back the selected recording.

Append

Restarts the recording and adds it to the selected recording.

Rename

The file name of the selected recording can be changed here.

Delete

Deletes the selected recording.

Delete all files

Deletes all the recordings.

FM radio

Your telephone features an integrated FM radio.



You switch it on by pushing the lower sliding switch on the left of the telephone, or via the "FM radio" item in the main menu.

Note: The headset must be connected to use the radio.

When you switch on the radio, the station last set starts playing and the station's frequency appears in the display.

You can use the * and # keys to change the frequency in small steps. If you first press the ⏮ key and then * or #, the radio searches for the next station that can be received. You can use the 1 to 9 keys to directly select the first nine stations saved.

While it is playing, you can adjust the volume using the rocker switch labelled + and - on the left of the telephone.

To switch the sound off, press the ⏮▶ key; to switch it back on, press the ⏮▶ key again.

Options in radio mode

You can access the radio mode options using the dial key ☎.

Channel list

Displays the list of all the channels that have been saved, and allows them to be played, deleted and edited.

Manual input

Here you can enter a frequency manually.


Auto search

Automatically searches for stations and saves them to the memory fields in the channel list.

Note: The automatic search overwrites the stations saved in the channel list.

Settings

Here you can specify whether the background playback and the loudspeaker are to be switched on or off.

When background playback is switched on, the radio continues to play the selected station even after you quit the radio display with the hang up key . To stop playback, you then need to use the radio switch on the left of the device.

If the loudspeaker is switched on, the radio station plays via the loudspeaker on the back of the device, as well as through the headset.

Alarm clock




Your telephone has an integrated alarm clock with up to five alarm times. To use your telephone as an alarm clock, select "Alarm" in the main menu.



Select the alarm time that you want to edit, and press the dial key



In the alarm settings, you first set whether the alarm is to be switched on or off. Next, you use the number keys on the keypad to enter the alarm time you want. Thirdly, you decide whether the alarm is to repeat just once or every day. Under "Alert type", specify whether the telephone will only ring, only vibrate, or ring and vibrate at the alarm time.

When you have completed your settings, press the hang up key  to save them.

The  symbol in the display indicates when an alarm has been set.

At the alarm time, the telephone will ring and show the date and time on the display. It also shows "Stop", which you can select with the dial key , and "Snooze", which you select with the hang up key . "Stop" terminates the alarm function. "Snooze" delays the wake-up call by 5 minutes.


If no key is pressed, the telephone continues to execute the alarm function at intervals.


Note: You can change the alarm sound via Settings → Sound settings → Tone settings → Alarm.


Birthdays





You can use this function to manage birthdays with your telephone and remind you of them. Select the "Birthdays" item in the main menu.




After selecting this function, press the dial key  to create a birthday.

If a birthday has already been saved, the Options menu opens when you press the dial key . This menu enables you to add a new birthday, to view, edit and delete the selected birthday, or to delete all the birthdays that have been created.

In the first field, use the telephone keypad to enter the year of birth, then the month of birth, and then the day. Then press the  key to go to the time.



Here you enter the time at which the telephone is to remind you of the birthday.

Use the  key to go to the "Subject" field. Here you enter a text that the telephone will display when providing the birthday reminder (e.g. "Eric's birthday"). The text is entered in the same way as when writing an SMS. When the text has been entered, press the dial key  and select the "Done" item in the Options menu to apply the text.

Use the  key to then go to the "Alarm" field. Here you can switch the alarm on and off by pressing the dial key . If the alarm is switched off, you will not be reminded of the birthday. If it is on, you will be reminded at the time you have entered. You also have the option of specifying that the telephone will remind you 5, 15 or 30 minutes before the time that has been set. Then press the hang up key  to save the birthday.

The birthday is then saved. From this point onwards, the telephone will remind you of the birthday at the time set. At that point the tele-

phone display will show the date, time and subject, and the alarm will go off.

It also shows "OK", which you can select with the dial key , and "Snooze", which you select with the hang up key . "OK" terminates the reminder. You can use "Snooze" to be reminded again in 5 minutes' time.

If no key is pressed, the telephone continues to execute the alarm function at intervals.

Calculator



Your telephone has a simple, integrated calculator. When the telephone is on standby, you access it via the Calculator item in the main menu.

To use the calculator, first you enter the first number. The full stop for then entering decimal places is entered by pressing the **#** key.



Then use the **←** or **→** key to select the calculation operation (+, -, x or /), then enter the second number, and press the dial key **☎** to display the result.

If you want to use the result to continue calculating, instead of the dial key **☎** you can again press the **←** or **→** key to select another calculation operation, and then enter the next number that is to be used with the result so far. Again, press the dial key **☎** to get the end result.

You delete the result with the hang up key **📞**. Pressing the same key again quits the calculator.

Settings



In the default setting, you get to the telephone settings via the  key  Settings.

Phone settings

Here you specify certain telephone settings.

Time and date

Here you can set the date and the time. The date and time appear in the display when the telephone is on standby, but they are also required for internal functions, e.g. the alarm (see also the chapter "Setting the time and date").



Language

Here you set the language of the telephone text. The first time that you use the device you will automatically be prompted to select a language, but you can use this menu to change this at any time afterwards.



Pref. input methods

In the device's default setting, the input method for all text entry is set to upper case in the selected language. If you prefer a different input method, you can change the device's default setting here.

Contrast

Here you can change the contrast in the display. Select a setting which enables you to easily read the text on the background. Make any change with the  and  keys.

LCD backlight

Here you can specify how long the display light will remain on if no key is pressed. Possible values are 5 to 60 seconds. Make any change with the  and  keys.

Sound settings

Here you specify the device's tones and the type of signal.

Note: This setting is available in normal mode only not in silent mode.

Tone settings

Here you select the tones for incoming calls, the alarm, power the device on and off, messages (SMS) and for the keypad.

When you select the relevant item, the melody that is currently set plays and you can use the arrow keys to change it. When you press the dial key the selected melody is saved.

With the key tones, you can choose between a tone and a clicking sound and switching the key tone off.

Volume

Here you can set the volume of the tones (incoming calls, messages and Alarm) and the key tone.

Note: During a call, the volume of the receiver is adjusted using the rocker switch with the + and – symbol on the left of the device. This change will then be automatically saved.


Alert type

Here you set whether your telephone will only ring, only vibrate, first vibrate and then ring, or ring and vibrate at the same time.

Ring type

Here you can set whether, for incoming calls, your telephone will play the ringtone just once, or repeatedly, or ascending (starting quietly and getting louder).

Answer mode

Here you can specify that incoming calls can be taken not only with the dial key , but with any key you want.

Speed dial

Here you can assign the speed dial numbers to the numerals ② to ⑨. When you press the key concerned for about 2 seconds, the number of the contact selected here is dialled. Under "Set number", for each numeral you can select a contact who is dialled when you keep the key pressed down. Under "Status" you switch the speed dial function on and off.

Talking keys

Here you switch the "Talking keys" on and off. If they are switched on, the telephone speaks the numbers ① to ⑨ when they are pressed, for verification purposes.

Call settings

This is where you set the network settings for calls.

Caller ID

Here you can specify whether your number is displayed to the person you are calling on outgoing calls.

"Hide ID" means that your number is not displayed, while "Send ID" means that it is sent. "Set by network" means that the network provider's setup determines whether your number will be displayed or not. The usual default setting for network providers is that the number is displayed.

Call waiting

This is where you can switch call waiting on and off, and query the status set with the network provider.

If call waiting is switched on, any other call that comes in while you are on the phone will be signalled by a call waiting tone, and you can switch backwards and forwards between the two calls. The second caller hears the ringtone. If you have switched off call waiting, the second caller hears the engaged tone if you are on the phone.

Call divert

Here you can switch call diversion on and off, and query the current status.

Select "All voice calls" if all your calls are to be diverted. With "Divert if busy", other incoming calls are only diverted if you are on the phone. "Divert if no answer" means that calls are diverted if you fail to take the call within about 15 seconds. When you select "Divert if unreachable",

you specify that calls are only diverted if your telephone is switched off or not logged onto the network.

Select the diversion type you require with the dial key. In the sub-menu, you can then enable or disable the diversion, and query the current status with the network provider.

After enabling it you will be asked whether you want to divert callers to your voicemail box (the answering machine) or to a different number.

Call barring

In this configuration item you can set up call blocking for outgoing and incoming calls. Your service provider has to support call blocking and, to set it up, you require the PIN2 that your provider has given you.

Network selection

Here you can set whether your telephone is to automatically search for the mobile network, or if you prefer to select the network manually. With an automatic search, your telephone, in this country, always automatically logs onto your supplier's network, while outside this country it logs onto the network with the best reception. Manual selection only makes sense outside this country and only if you want to use a particular network there, e.g. because you know that the charges for their roaming calls are cheaper than those of other networks.

Security settings

This is where you can set up the PIN queries for the SIM card and the telephone.

SIM lock

Here you can specify whether the telephone queries your SIM card's PIN (personal ID number) or not when it is switched on.

Switching off the PIN query is more convenient, of course, because you do not then need to make a note of the PIN and enter it each time. However, if there is no PIN query there is, for example, no protection against unauthorised use if you lose it, which can lead be very costly. With the SIM lock your protect your card against unauthorised use.

You get the SIM card PIN along with the card, from your service provider. However, you can change the PIN with any mobile phone and save the change on the card.

Phone lock

Here you can specify whether your telephone will be locked with a password. With the telephone lock, you protect our telephone against unauthorised use.

In the default setting, the telephone password is **0000**.

Change password

Here you can change the SIM PIN and the telephone password.

Emergency settings

This is where the emergency numbers are entered and emergency settings made. You will find a description in the "Emergency Call" chapter.

Restore factory settings


Here you can reset the telephone to the settings it had when supplied. Some settings are not reset, e.g. the phone book is not deleted, the telephone password is not reset, and any saved audio files are not deleted. To confirm, you need to enter the telephone password (the default is **0000**).

Emergency call

Your telephone features an emergency call function which is triggered by pressing the SOS button at the back of the device for about 2 seconds.

If at least one emergency number has been configured and the emergency call button is enabled, the telephone initiates the emergency call when the SOS key is pressed for approximately 2 seconds.

The telephone will then emit an alarm tone and (if activated) send an SMS with an individually configurable text to the (up to 5) saved emergency number(s).

Next, the telephone will call the first of the saved emergency numbers. If the call is accepted, the telephone automatically switches to hands-free mode. If the called party hangs up, the emergency call function remains activated and the telephone dials the next emergency number. To stop the emergency call function, keep the hang up key  pressed down.


If the call is not accepted, the telephone calls the next saved emergency number. If none of the emergency calls goes through (or if the emergency call function is not stopped after the call), the telephone repeats the cycle of calls to all emergency numbers three times.


While the telephone is calling one of the emergency numbers, the number is displayed; as the call occurs in hands-free mode, you can hear whether the called party picks up.

After an outgoing emergency call (regardless of whether accepted, unsuccessful or interrupted), the telephone automatically accepts incoming calls and switches into hands-free mode. This allows contact with an incapacitated person, even if the emergency call has already ended. To close this function the telephone must be completely turned off, then back on again.

The answering machine problem

The telephone cannot differentiate whether the emergency call is accepted by a person, an answering machine or a fax machine.

Should an emergency call be accepted by an answering machine, you can end the current call by quickly pressing the hang up key . The telephone then dials the next emergency number.

As the telephone pursues the emergency call function even after acceptance of the call, the call to the next emergency number occurs even after acceptance by an answering machine in case the distressed person does not quickly press the hang up key , or is unable to do so.

Answering machines are generally configured to break off the call after a few seconds, if no specific and clear vocal message follows – yet this is no reliable safeguard. When entering the emergency numbers, you should thus make sure that no answering machine or fax machine is connected to said numbers.


Test the emergency call function

After configuration, thoroughly test the emergency call function. This process should include both the owner/s of the Ergophone device and the persons whose call numbers are saved.


While testing, please consider that when making an emergency call the user of the device will be in a stressful situation. Persons receiving the emergency call should thus become familiar with using the emergency call function so as to be able to give instructions (e.g. on how to stop the emergency call function), as the case arises.

Configuring the emergency call

To configure the emergency call it must be enabled, and the emergency text and numbers must be entered.

When the telephone is on standby, select the  key and then Settings → Emergency Settings. Here, you will find all the settings for configuring the emergency call.

Emergency numbers

Enter your emergency numbers (up to five) under "Emergency Numbers". If there is an emergency, the first number entered will be dialled first, then the second, etc. You can enter the emergency numbers manually or take them from phonebook. To delete an emergency number, you edit it, you thereby delete the entire number by keeping the hang up key  pressed down and then save the entry.

Sending an emergency SMS

Here you specify whether an SMS will also be sent to the emergency number. You can decide for each of the emergency numbers, 1 to 5, whether the emergency SMS will be sent. In the case of landline numbers, you should only confirm this function if you are certain that the telephone can receive SMS texts.

Note: If you enable the SMS for numbers of telephones which are not SMS-capable, the service provider calls the subscriber and reads him/her the SMS. This call would engage the emergency number telephone at the very moment when the mobile telephone is trying to make the emergency call.

Emergency SMS content

This is where you enter the text which is sent as an SMS if there is an emergency call. You may change the text.

Emergency alarm

Here you specify if the emergency call alarm is to be played before the actual emergency call function. "No alarm sound" means that the emergency call is made with no alarm. 5 or 10 seconds means that the alarm sounds for 5 or 10 seconds before the actual emergency call function begins.

Aborting the emergency call

If an emergency call has been triggered accidentally, it can be aborted by keeping the hang up key  pressed down.

To quit the emergency call function completely, the telephone must be turned off, then back on again.

Important information on emergency call functions

- Do not rely exclusively on this emergency call function. In certain situations (e.g. no network coverage or no credit for outgoing calls), the emergency call function might not operate.
- Make sure that no answering machines are associated with emergency call numbers.
- It is vital that you discuss the entering of emergency call numbers with the subscribers of those numbers, so that they know exactly what to do in case of emergency.
- The general emergency number for mobile networks (112) may not be entered as an emergency call number; this also applies to 110 and other official emergency numbers.
- After setting up the emergency call function, test it thoroughly in order to correct any configuration errors.
- Please note that an emergency call can be unintentionally triggered by contact with other objects, i.e. in a handbag; so take good care of your telephone if the emergency call function is enabled.

Appendix

Service

You have purchased a modern product of TIPTTEL granting a continuous level of the highest quality. This is underlined by a certification according to DIN EN ISO 9001.

If, however, problems occur or you have questions on operating the device, please contact your local dealer.

Guarantee

Please contact your local dealer or importer for details of guarantee for non EC countries.

Within the European Community the following guarantee regulation applies:

Your contact for services arising from guarantee obligations is the authorised dealer where you bought the device.

TIPTTEL will grant a guarantee of 2 years from the date of handover for the material and for the manufacturing of the telecommunications terminal unit.

Initially, the purchaser shall have only the right of subsequent performance. Subsequent performance entails either repair or the supply of an alternative product. Exchanged devices or parts shall become the property of the authorised dealer.

If the subsequent performance fails, the purchaser can either demand a reduction in the purchase price or withdraw from the contract.

The purchaser shall notify the dealer immediately of any defects found. Proof of the guarantee entitlement shall be furnished by standard proof of purchase (receipt or invoice).

The guarantee entitlement shall expire if the purchaser or an unauthorised third party interferes with the device. Damage caused by inappropriate handling, operation, storage or by force majeure or other external influences shall not be covered by the guarantee.

The guarantee shall not cover any consumable material (e.g. batteries) or defects that only slightly impair the value or the usability of the device.

Claims for damage caused by transport shall be asserted to the delivery company.

Notes on settlement:

Repairs can only be conducted by the TIPTEL Service. A warranty repair does not prolong the warranty period – neither for the replaced parts nor for the device. This guarantee is not transferable and shall expire if the device is sold on to another party. It shall also expire if the device is interfered with by third parties or if the serial number on the device has been removed or made illegible. There is a guarantee seal on the device. Please do not damage or remove this seal because otherwise, your guarantee will expire.

The General Terms and Conditions of TIPTEL, which are part of the contract for a dealer, shall also apply. In the event of a complaint, the defective product shall be sent to the relevant TIPTEL subsidiary, the importer or dealer along with a description of the defect and the proof of purchase.

CE sign

This device is approved for the connection and use within the analogue public telephone networks in all EC countries – according to the European Requirements. Due to technical deviations in individual countries, we cannot grant an unlimited guarantee for the successful operation at all types of telephone accesses.

TIPTEL hereby declares that the device complies with all fundamental requirements of the European directive 1999/5/EC. This conformity is confirmed by the CE sign on the device.

Further details on the declaration of conformity can be found under the following internet address: <http://www.tiptel.com>

Ecological information

During the normal use of the telephone you will not have any contact to substances damaging to your health. The device is not battery-operated. The plastics used for manufacturing this device exclusively consist of partially recycled granules. The packaging materials do not consist of plastics but of partially recycled cardboard and paper.

If you do not have further use of your TIPTEL device, TIPTEL will take back the device without any charge. The device will be properly taken to pieces for recycling.

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